



Terms and Conditions for Airtime Plan Subscription

1. Acceptance of Terms

By subscribing to a Global Satellite Group airtime plan, you acknowledge and accept these Terms and Conditions. Global Satellite Group reserves the right to modify these Terms and Conditions, including rates, at any time. Any changes will be published on our website, and it is your responsibility to review them periodically. Updates to existing subscribers' plans will be effective at the start of the next billing cycle following the change.

2. Plan Changes

Global Satellite Group may change rates, service terms, and any other conditions related to airtime plans. Subscribers will be informed of any changes via our website. Modifications will take effect at the beginning of the subsequent billing cycle.

3. Discounts for Prepaid Plans

Subscribers who choose to prepay their airtime plans in advance are eligible for the following discounts:

- Quarterly Prepayment: 5% discount on the total subscription cost.
- Annual Prepayment: 10% discount on the total subscription cost.

Prepayment requires that the full amount be received by Global Satellite Group on or before the activation or renewal date. Discounts are only applied once the payment is confirmed.

4. Deposits

A security deposit equivalent to three months of subscription fees is required at the time of activation. This deposit will be held for the first six months of service as security against unpaid charges. After six months, provided the account is current and has no payment issues, the deposit will be applied to offset future service charges. Any unused portion of the deposit will be refunded when the service is terminated, contingent on all outstanding fees being settled.

5. Payment Terms

- Credit Card Payments: Credit card payments incur a 4% convenience fee. By choosing this payment method, you agree to cover this additional charge.

- Wire Transfers: Wire transfers must be made net of any correspondent bank fees. Payment details must be clearly indicated to ensure proper credit to your account. Failure to do so may delay or affect your service.

6. Billing and Renewal

Subscriptions are billed according to the selected plan, either monthly, quarterly, or annually. Renewal charges will be automatically processed unless we receive written notice of cancellation before the renewal date. Failure to cancel in advance may result in continued charges.

7. Account Suspension and Termination

Global Satellite Group reserves the right to suspend or terminate services in cases of non-payment, account abuse, or other violations of these Terms and Conditions. In such cases, all outstanding fees, including any deposit held, will be applied to cover unpaid charges.

8. Limitation of Liability

Global Satellite Group is not responsible for service interruptions due to factors beyond our control, including but not limited to, satellite malfunctions, environmental conditions, or regulatory changes.

In no case will Global Satellite Group be liable for any indirect, incidental, or consequential damages arising from the use of our services.

9. Contact Information

For questions regarding these Terms and Conditions, please contact us through the following channels:

- Website: www.globalsatellite.us
- Email: support@globalsatellite.us or webcontact@globalsatellite.us
- Phone: +1-954-459-3000

Discover Our Websites:

Explore our regional websites for tailored services and support:

- globalsatellite.gi
- globalsatellite.fr
- globalsatellite.ky
- globalsatellite.ma

By subscribing, you agree to the above Terms and Conditions. We recommend that you save or print a copy of this document for your records.