11/4/24, 9:55 AM Data Usage

## Data Usage

The Data Usage page of KVH Manager displays the following information related to the terminal's Starlink data usage:

- · Estimated total amount of data used by the terminal during the current billing cycle, as of the latest report (see UTC timestamp)
- · Current data plan to which the terminal is subscribed
- · Amount of data allotted each month under that data plan
- · Graphical representations of the amount of data the terminal has used, as of the latest report (see UTC timestamp)

**IMPORTANT!** Data usage information is not updated in real time. Displayed information might be up to 24 hours old due to the refresh rate of usage data provided by Starlink. In addition, usage might appear as overage on the first day of the month due to delayed reporting.

## Overage

If you have reached 100% of your plan's monthly allowance, the Data Usage page shows how much overage data has been consumed beyond your monthly allowance. Overage is categorized by the following types:

- · Mobile Priority or Priority Overage: Billable overage data used while Opted In to Mobile Priority or Priority Overage
- Free (Unlimited): Non-priority overage data (unbilled) used in "land" areas while Opted Out of Mobile Priority or Priority Overage

**IMPORTANT!** Internet connectivity in ocean areas is available only for Mobile Priority data. If you have consumed your monthly data allotment, you will lose your Internet connection in ocean areas unless you have Opted In for Mobile Priority Overage. The black areas on the map at <u>starlink.com/map</u> indicate ocean areas.

To Opt-In or Opt-Out, set the slider next to Priority Overage to your desired state. A countdown will appear, indicating the time remaining until the state change is processed.

To view usage data in finer detail, go to the <u>Daily Billed Usage</u> page.

Note: If you are authorized on the account, you can access the eBill website from the menu in the upper-right corner.



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